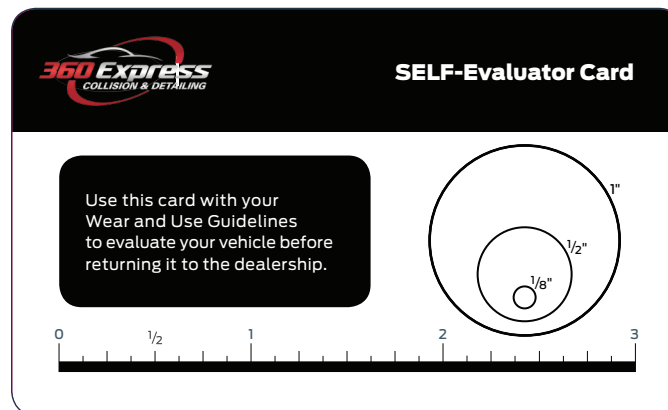


When you return your lease vehicle, its overall condition will be evaluated. To help you distinguish between normal and excess (or chargeable) wear and use, we've developed a convenient Wear and Use Evaluator Card as well as some useful guidelines to aid inspection of your vehicle's condition. Inspecting your vehicle before you return it provides information that can help you avoid lease-end charges. Some vehicle damage may be covered by your insurance. Allow sufficient time before you return your lease vehicle for any claims to be processed and repairs completed.



» If you plan to use the Evaluator Card, be sure your printout is at full size and confirm ruler is accurate.

Exterior Body Panels

Includes dings, dents, scratches (excludes holes)

No charge:

- Up to three (3) per panel with diameters up to 4 inches
- Up to fifteen (15) paint chips per panel

Wheels

No charge: Scratches and gouges up to 6 inches

Interior — Burn Holes

No charge: Up to two (2) per panel with diameters up to 1/8 inch

Interior — Cuts & Tears

No charge: Up to two (2) per panel, up to 1/2 inch

Glass

All glass damage is chargeable:

- Repair charge — Up to two (2) chips/cracks per panel (excludes heated windshield) that each fit within a 1-inch circle
- Full replacement charge — All other cases

Tires

Tires must be free of sidewall damage/plugs, free of exposed cords/belts and an appropriate match for the vehicle

Interior — Permanent Stains

No charge: One (1) per panel, up to 1/2 inch

Lenses (Headlamps, Taillamps, Markers)

No charge: Scratches and scuffs

Please Note: Reach out to your Leasing Agent for exact specifications and requirements on Wear & Tear. These are guidelines only.



Wear and Use Self-Assessment Checklist

Performing a vehicle wear and use self-assessment before the final inspection (conducted by a third-party inspection company) provides extra time to correct issues and make repairs.* Refer to our Wear and Use Guidelines for details.

YES NO Exterior Body Panels

Is your vehicle free of exterior damage (e.g., dents, dings, scratches)?

Is your vehicle free of holes in the sheet metal and frame?

Glass and Lenses (Headlamps, Taillamps, Markers)

Is your vehicle free of glass damage (e.g., chips, cracks)?

Is your vehicle free of lens damage (e.g., chips, cracks)?

Wheels

Is your vehicle free of wheel damage (e.g., scratches, gouges)?

Tires

Are all tires free of sidewall damage/plugs?

Are all tires an appropriate match for the vehicle?

Are all tires free of exposed cords/belts?

Are the spare tire and tire-changing tools in their storage area?

Interior

Is your vehicle free of burn holes?

Is your vehicle free of cuts and tears?

Is your vehicle free of permanent stains?

Missing and Broken Parts

Do you have all keys and key fobs?

Is all originally installed equipment present on your vehicle?

Is all originally installed equipment on your vehicle undamaged?

Is the owner's manual in the vehicle?

Other Items

If any repairs were made, are they of good quality?

Are all mechanical components functioning properly?

Are all electrical components functioning properly?

*Excess wear and use charges may result if needed repairs are not completed before the vehicle is returned.